

<https://www.uakron.edu/care> (<https://www.uakron.edu/care/>)

Crisis – Assessment – Referral – Evaluation (CARE): Helping students in crisis.

UA's CARE Team provides guidance and assistance to students who are experiencing crises, displaying odd or unusual behaviors, or are engaging in other behaviors that may be perceived as being harmful (either to the student individually, or to others). Once the report is submitted a member of the CARE team will respond directly to the student in need.

If there is immanent concern for the immediate health or welfare of a student or community member please call UAPD at 330-972-2911. All community members should also have access to call or text - If you need to talk the 988 Lifeline is available.

Student Conduct & Community Standards

<https://www.uakron.edu/studentconduct/>

The Department of Student Conduct and Community Standards can receive referrals from **any member of the University and surrounding community** who has reason to believe a student or student organization has violated the definitions of misconduct (<https://www.uakron.edu/studentconduct/code-of-conduct.dot>) in the Code of Student Conduct.

It is a basic minimum requirement of all University of Akron students that they are able to safely and effectively participate in their education program and activities. Students that demonstrate ongoing unsafe behaviors or ineffective participation in an education program may not be able to continue enrollment at the University of Akron. When a student exhibits behavior(s) that demonstrates the student may not be able to safely and effectively participate, appropriate campus areas will be engaged to assist the student.

Student Health Services

www.uakron.edu/healthservices (<https://www.uakron.edu/healthservices/>)
330-972-7808

Student Health Services, located in Suite 260 of the Student Recreation and Wellness Center, assists students in achieving their educational and personal goals by addressing their health care concerns while they are enrolled at The University of Akron. Our Advanced Practice Nurses are able to diagnose and treat illness, and perform screenings and physicals that will assist you in getting well and staying healthy.

Tutoring and Writing Centers

www.uakron.edu/tutoring (<https://www.uakron.edu/tutoring/>)

The University has two tutoring centers on campus that provide free assistance to currently enrolled students. The centers are located in Bierce Library and the Polsky Building.

Bierce Library

- Tutorial Services are located on the ground floor of Bierce Library.
- Bierce Writing Commons: For students seeking assistance with a paper assignment for any of their courses, including help with citation styles, visit Bierce Writing Commons.
- Bierce Math Lab: Bierce Math Lab offers support for students having difficulty in entry-level math classes. Drop-in hours are available every weekday.

- Tutorial Services: Peer tutors are available to students in a wide variety of General Education courses, with emphasis on classes in math and the sciences.
- Learning Assistants Program: Specific sections of many courses include a trained Learning Assistant, who holds regular study sessions for students. The Learning Assistant Program provides assistance in the classroom throughout the semester, with professors and learning assistants working as a team encourage student success.

Polsky

- Tutorial Services are located on the third floor of the Polsky Building.
- **Polsky Math Lab:** The Polsky Math Lab (<https://www.uakron.edu/tutoring/math-lab.dot>) provides one-on-one assistance to students having difficulty in most math courses, especially basic math courses and entry level math courses.
- **Polsky Writing Lab:** The Polsky Writing Lab (<https://www.uakron.edu/tutoring/writing-lab.dot>) provides one-on-one assistance with all phases of the writing process, including subject development and organization, grammar and citation. Help is available for writing assignments from any undergraduate course.
- Appointments for tutoring sessions in the Polsky tutoring labs are recommended and can be made by calling 330-972-7046. A limited number of walk-in sessions are available on a first-come, first-served basis.

ZipAssist

www.uakron.edu/zipassist (<https://www.uakron.edu/admissions/>)
330-972-7272
uazipassist@uakron.edu (admissions@uakron.edu)

ZipAssist serves as a **student advocacy and support office**, aimed at supporting the holistic wellness of students. As the centralized information hub for the University's campus, ZipAssist is located on the first floor of Simmons Hall (office 120A). The office has been **intentionally** designed to share **available resources and provide support or assistance** to help students **persist in their academic pursuits** at the University.

If you are aware of a UA student who is in distress, has intent to leave UA, or would benefit from additional guidance and support...please submit a Help-A-Zip referral at www.uakron.edu/referral (<https://www.uakron.edu/referral/>). Once received, a caring team member will reach out to the student and offer a meeting to discuss how we might be able to assist.

The **Help-A-Zip Referral Program** is here to help you navigate campus and can support you directly with concerns related to:

- Financial/Tuition and Fees (FAFSA, account holds, budgeting, financial coaching)
- Emergency Financial Assistance (food insecurity, financial crisis, basic needs help)
- Off-Campus (finding local properties, landlord concerns)
- Academic (study skills, tutoring, time management tips)
- Personal/Social (mental wellness, connecting to campus, finding resources)
- ZipsTech & Textbooks (emergency tech repair assistance or affording textbooks)

Additional Services and Programs:

- Retention Grants & Emergency Assistance
- Blue & Gold Financial Wellness Education
- Off-Campus Living & Commuter Resources
- Parent & Family Relations [uakron.campusesp.com]
- Simmons - Information Desk & Lobby
- Celebratory & Educational Programming
- ...*your go-to campus resource!*

General Student Services

Admissions

www.uakron.edu/admissions (<https://www.uakron.edu/admissions/>)
800-655-4884
admissions@uakron.edu

New Student Orientation

www.uakron.edu/nso/ (<https://www.uakron.edu/nso/>)
330-972-2622
orientation@uakron.edu

Bursar

www.uakron.edu/student-accounts/ (<https://www.uakron.edu/student-accounts/>)
330-972-5100
cashier@uakron.edu

Office of Financial Aid

www.uakron.edu/finaid/ (<https://www.uakron.edu/finaid/>)
800-621-3847
finaid@uakron.edu

Information Technology Services

<https://www.uakron.edu/it/>
330-972-6888